

Privacy Statement

The Webshop on the website “<http://intradent.pt/eshop>” is operated by Intradent Iberia S.L., Sucursal em Portugal, with registered office at Lagoas Park, Edificio 11, Piso 3, P-2720-244 Porto Salvo (Portugal) with national identification number A-80219462 (“Intradent”). The operation of the Webshop requires that collects and processes certain personal data. The data collected and transmitted in connection with the Webshop is processed and stored by Intradent, who is the party responsible. In order to be able to execute your order efficiently, certain data is transferred to the mother company Institut Straumann AG, Basilea, Suiza Peter Merian-Weg 12, Basilea 4052 (“Straumann Switzerland”) which, jointly with other companies of the Group, produces the ordered products.

Data Collected

Intradent collects different kind of information. Every time you access this website, Intradent collects and processes so-called server protocol data, respectively Log-Files (your IP-address, your browser and operating system, pages visited by you, date and time of your visit, etc.). The data transmitted with your registration (name, surname, address, etc.) is also collected and processed by us (“Registration Data”). The data transmitted by you with every order, in particular patient data, is collected and processed on your behalf (“Third Party Data”). With regard to the Third Party Data, Intradent only operates as data processor and not as owner of the data collection, and the data will be treated in accordance with the order agreement as established in the relevant clause below.

Purpose of the Data Collection

Intradent collects the data described above in order to be able to operate the Webshop in a customer-friendly manner and to process your order efficiently. The collected data is used in particular for the identification, production and delivery of the ordered products as well as for invoicing.

Furthermore, unless you notify info@intradent.pt otherwise, you authorise the treatment of the data by Intradent and Straumann Switzerland so that those implement segmentation activities and promotion of their products and services by any means (electronic communication and fax included), in relation to the products commercialized by Intradent.

When registering yourself, you grant your consent so that Intradent and Straumann Switzerland use the data collected with the above-mentioned aims.

Cookies

In order to enable the smooth processing of your order, improve the navigation of the user by the website, allowing to personalize the services and the contents in accordance with each user, as well as to improve the management of Intradent, when allowing the use of the different sections of the website, we use so-called cookies. Cookies are information which are transmitted by us to you and – if your browser and security settings allow – are saved on your hard disk. Cookies have permanent duration.

The user can configure his/her computer’s navigator so that he/she can be notified of the existence of Cookies and prevent their installation into hard disk. The advantages of the installation of Cookies include, among others, the possibility of storing information of the user so as to speed up access to the page and the possibility of personalizing navigation in the Internet. In addition, “cookies” are not susceptible to contain viruses or be executed, since they are not active files. Therefore, deleting “cookies” from the computer will slow down your web activities.

Transfer to third parties and transfer of third party data

The data collected by Straumann are used for the performance of the contract or the orders requested. With your registration and each order you agree and grant your consent to the transfer of data to Straumann Switzerland.

Furthermore, you confirm that the Third Party Data has been collected and processed in accordance with Portuguese law on data protection. In particular, the client undertakes, before providing Straumann with any third party personal data, to ensure that he/she has satisfied any requirements that may be of application for the correct assignment of the personal data to Intradent, no further action being required. Therefore, the client undertakes to notify Intradent of any relevant correction or cancellation of data provided.

Intradent reserves the right to transfer the collected data, including third party data, to civil and criminal courts as well as to other governmental law enforcement bodies if this is required by law or required in the course of civil or criminal procedures.

Requests for information, correction or deletion of data

Requests for information, correction, cancellation or deletion of collected data and stored by Intradent and Straumann Switzerland can be filed with info@intradent.pt. All requests are handled confidentially and as soon as possible, in accordance with the applicable legislation. Requests for deletion of data are only executed if the deletion is not contrary to any legal requirements, in particular legal requirements regarding the filing and retention of data. In any case, the request for deletion will be implemented only if all contractual and other obligations in connection with the applicable legislation are fulfilled; with exception of the third party data that do not affect the contract executed with the client.

Requests for information, correction or deletion of third party data are your responsibility. Intradent will observe your instructions concerning such requests by third parties, provide you the necessary information and make the necessary rectifications.

The deletion of such data will also be executed according to your instructions, if such deletion is not contrary to any legal requirement.

Security and Data Transfer

Intradent implements security measures to protect the collected data from loss, unauthorised access or unauthorised processing. For your security, we ask you to never reveal your password and to always log-off completely once you have finished using the Webshop. Your password should be composed of a combination of letters and numbers with at least 8 digits. You should change it regularly.

The transfer of data is made via SSL encryption, which is the current standard for secure data transfers.

Questions

Please contact info@intradent.pt should you have any questions.

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Contact in Portugal

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Plan and implementation

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